

Mental Health Emergency Center

Community Information

The Mental Health Emergency Center (MHEC) is the new county-wide psychiatric emergency department located at 1525 N. 12 Street in the City of Milwaukee.

The MHEC will serve voluntary patients starting September 6, 2022, and both voluntary and involuntary/emergency detention patients beginning September 9, 2022.

The MHEC replaces the Milwaukee County Behavioral Health Services (BHS) Psychiatric Crisis Service (PCS) emergency department currently located on Watertown Plank Road. PCS will stop accepting patients and permanently close on September 9.

The Care We Offer

- 24/7/365 emergency mental health services for adults, children and adolescents
- Assess, stabilize and treat mental health emergencies
- Connect patients and families to ongoing treatment and supportive services
- Separate child and adolescent treatment area
- Timely emergency treatment, stabilization and transfer to appropriate continuing care
- Patients are stabilized and transferred to care in a community hospital
- Six adult inpatient beds for short-term stabilization, if needed
- Children/adolescents are promptly transferred to a pediatric mental health facility if inpatient services are required
- No appointments are taken
- Does not provide prescription refills
- People experiencing both serious mental health and medical conditions go to the closest medical hospital emergency department
- MHEC does not provide emergency medical services.



Who We Care For

- Children, adolescents and adults experiencing a mental health emergency putting them at risk to themselves or others
- Voluntary patients who chose to come to the MHEC or are referred by a family or friends
- Involuntary patients brought to the center by law enforcement
- All patients, regardless of insurance or ability to pay (uninsured or with insurance - Medicare, Medicaid, or private health insurance)



Not sure if you need Emergency Mental Health Services?

Call the Milwaukee County Behavioral Health Crisis Services line if you experience the following:

- You have racing thoughts and are talking faster than you remember
- You feel like you might harm yourself or others
- You feel others are planning to harm you
- You feel unable to cope with daily problems or activities
- You hear voices others don't seem to hear
- You feel very agitated, restless, or irrational

BHS Crisis Service Line: 414-257-7222

When to go to The Mental Health Emergency Center

Patients and families should go to MHEC if they are experiencing a serious mental health emergency and are at risk to themselves or others. Examples of mental health emergencies may include:

- Thoughts of suicide, self-harm or harming others
- Violent, erratic or aggressive behavior
- Significant worsening of mental health disorders



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1525 N. 12 Street

Milwaukee, WI 53205

mentalhealthmke.org

